

APPENDIX B

| No. | Comments received | By: Member of Public (MOP) Taxi Driver (TD) |
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| 1 | Seems a bit low especially with the cost of fuel going up as it is | MOP |
| 2 | I think it is justifiable to charge more for taxis, especially as the price of fuel has increased considerably. I do use taxis but will just have to cut down, on how often is viable in the future. | MOP |
| 3 | Seems reasonable Scrap the 20p charge on items of luggage, seems ridiculous... Should be part of the service | TD |
| 4 | As a former Taxi driver and the partner of a current Taxi driver I think the increase is fair and long overdue especially in light of current fuel prices and the increase in licences costs | MOP |
| 5 | whilst unwelcome by passengers it seems to be a very necessary increase | MOP |
| 6 | I think it is very fare and with the fuel increases of late I an suprised it hasn't increased by more. Fuel prices and insurance cost has risen so much since 2016 the last time the Taxi fare was increased. | MOP |
| 7 | Will they reduce once the inflationary effect of the recent fuel increase Put hourly bus service from Bradiford both ways week days for hospital visits | MOP |
| 8 | I consider these increases to be excellent. The taxis must be finding it hard to make a living now that the price of fuel is so high. Have no objection. | MOP |
| 9 | I'm in favour of the increases | TD |
| 10 | These all seem fair and reasonable, however is there any concessions for children needing a taxi to take them to school ? | MOP |
| 11 | The fare increase seem fair but I would be opposed at this present time to attach surcharges linked to fuel prices. The Government should be lobbied regarding a cap on the fuel price and should consider the same measures as they are regarding gas/electricity etc. Perhaps the taxi drivers and the council could put their weight behind this as it would benefit both drivers and customers alike. | MOP |
| 12 | They seem fairly reasonable but if taxis are electric, how will they reflect the increase of electricity prices? | MOP |
| 13 | As I am no longer licenced to drive any kind of powered vehicle I am dependant on taxi services. I was surprised at how cheap they are here, compared with other parts of UK. I believe an increase is probably long overdue. | MOP |
| 14 | Fare increases seem entirely reasonable | MOP |
| 15 | No one wants to see extra fares but I can understand why we need to raise fares in line with everything else. I would hope to see the increase mean thank young, old and the most vulnerable are safe in taxis and the | MOP |

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| | driver makes sure the person looks to be in a safe place when they are dropped off. | |
| 16 | Considering the increase in fuel prices, i think this is fair. | MOP |
| 17 | <p>the 9 pm tariff is too early a 10.30 tariff would be more suitable to all concerned. As it would stop the public using taxis as it would be cheaper to drive also an 8am would be a better finishing time for this rate. waiting time is far too low as is it means £15 per hour it should be double that to stop people taking advantage of drivers at busy times. the fuel surcharge is laughable an extra 10p to go to Biddiford for example when its cost an extra 50p is not keeping to a reasonable rate . you do not say how it is to be added and as its already over 180 a litre the running rate should be 30p per tenth to cover it so it is on every journey and on the total of the meter not added by the driver.</p> <p>by keeping the fares based on previous years as a % you are keeping taxi drivers on low pay meaning they have to work 60 to 80 hrs a week and some owner drivers a lot more to earn a reasonable living. this is not encouraging new drivers and you will lose the experienced ones especially if your other recommendations regarding paperwork and age of vehicles are added to the mix.</p> <p>There has never been a proper meeting with council and drivers to discuss the problems faced, its all done by letter and online why do you not send a letter out and ask drivers to attend so they can see who you are and try to make you aware of our problems,</p> <p>there seems to be no consideration of the rural taxi companies who look after the people living out in the sticks where we often travel 5 miles to pick up to go another 2 miles and then go back 14 mile round trip for £6.55, but it gets an oap to the doctors or the shops who has no other means of transport and would be willing to pay more and often do by tips but that is not the point those type of journeys are now with fuel prices and the proposed vehicle changes will not happen and the customer loses out.</p> | TD |
| 18 | Very expensive | MOP |
| 19 | Struggling to afford taxis atm. Especially when they are not reliable. Another increase is just not acceptable | MOP |
| 20 | Even more price hikes to keep the public out of the town centre | MOP |
| 21 | We don't have enough money now; so why increase fares???? You will put taxi drivers out of business! | MOP |
| 22 | Increased fares will lead to less use of them | MOP |
| 23 | Would recommend the fare only raising to £3 as may put holiday makers off from using Barnstaple taxis. When on holiday. | MOP |
| 24 | Madness people have no money with the increase in gas, electricity and fuel. | MOP |

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| 25 | Taxis are crazy expensive in north Devon as it is compared to cities and other parts of the country. | MOP |
| 26 | People moan about bus price these se are more then that, need to bring them down | MOP |
| 27 | It's a big increase and with the cost of things going up it will be hard for some people pay this especially if a taxi is your only way of getting to places if you have health or mobility issues | MOP |
| 28 | i dont agree to the change of night rate from 11.30pm to 9.30pm. its bad enough trying to get the night rate before midnight at 11.30pm let alone 9.30 pm. | TD |
| 29 | I feel it is the wrong time to increase taxi fares with so many other price increases happening. People who rely on taxis for there only mean of transport are penalised again! North Devon have one of the highest rates for prices already including bus fares. How can you encourage people to use public transport? | MOP |
| 30 | Tariff 1 £3 then 30p. Tarrif 4 £4 then 40p Tariff 2 £5 then 50p. Tarrif 5 £6 then 60p Tarrif 3 £6 then 60p. Tarrif 6 £9 then 90p | TD |